NU How to use H1 well







CHANGES













Comm_Log

Terminology

ECU	Electronic Control Unit
V2 ECU	2 nd Version ECU 2G
V3 ECU	3nd Version LTE+ u-blox GPS
Re_V3	Reboot V3 ECU
BMS	Battery Management System
BCS	Battery Control System
ΟΤΑ	Over The Air Update
FOC	Field Oriented Controller
S_FOC	Sharing FOC Motor Controller
IAP	In-Application Programming
INFO	Information
ISP	In-System Programming
UP	Update
BIN	Binary Format File
OS	Operating System

LCU	Light Control Unit
DIS	Display
DB	Dashboard
LOCK	Lock Controller Unit
COMM	Communication
VIN	Vehicle Identification Number
SN	Serial Number
LOG	Logging History
FC	Fast Charger
Lock Test	Test all the lock Commands

H1 Handheld Diagnostic Device

H1 Handheld Diagnostic Device is designed to use as a tool for NIU electric scooters Maintenance, features including:

- Check RS485 Bus Communication between ECU<->Other Electronic components
- Vehicle Data Analysis
- Read BMS Data
- Read ECU Data
- ECU Update
- Read LCU Data
- LCU Update
- Read DB Data
- DB Update
- Read FOC Data
- FOC Update
- Set Time(Dashboard Digital Clock)
- Check Battery Charging History

How to Operation:

H1 can be operated by **pressing physical buttons**, but also features can also be selected by **touching the screen**.



NIU Before Starting

Each H1 Pack should contain the following items:

1* H1 Device



1* **USB Cable**(H1 to PC connection)



1* M1 Diagnostic Cable



1* N1S Diagnostic Cable



1* Micro SD Memory Card(inserted)



NIU Starting H1

Switch the Power ON to enter **Main Pages** note: H1 will go into Energy saving mode after a while, please press Return key to continue



First Main Page(Read Data Functions)







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DB_Info

LCU_Info



Second Main Page(Update Functions)



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Third Main Page(Other Functions)



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NIU How to Read BMS Information



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Step 2:

If the battery is connected on the scooter, connect the cable to the Charging port. please make sure the Power of the scooter is turned OFF for more than 10 seconds before

continue

Or H1 can also be connected to Battery Pack Directly

then Press the Screen to Continue and Keep the scooter power is turned OFF during process

Please Make Sure The Power Is Turned OFF For More Than 10 Seconds You Can Also Connect H1 To Battery Pack Directly Press The Screen To Continue

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Step 3: BMS information will be shown as below:



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How to Read BMS Information

BMS_STATE: No Load

No Load	currently not in use		
Discharging:	currently discharging		
Charging:	currently charging		
Over-Charged:	Battery Overcharged, please check Total Voltage and Voltage of Cells		
Over-Discharged:	Battery Over Discharged, please check Total Voltage and Voltage of Cells		
Charging Over-Current	Charging current is High		
Discharging Over-Current	Discharging current is High		
Over Temperature	Battery temperature is High		
Temperature Low	Battery temperature is Low		
Other Warning	Open Circuit detected/ Difference between Cell Voltages is higher than 0.3V or other		
Short Circuit	Battery short circuit		
Water Detected	Moisture inside battery pack detected		
BMS MOS Failure	BMS MOS Malfunction, BMS Failed		
ONLINE/OFFLINE	BMS Functioning, OFFLINE(BMS Failure)		
Soft_Ver: 1.15	Software Version: 1.15		
Har_Ver: 1.10	Hardware Version: 1.10		
BMS_SN: BN1GPM2B22200395	Battery Serial Number: BN1GPM2B22200395		
Cycle: 0001	Number of Cycles Charged: 0001 Cycles		
Capacity: 29000mAh	Battery Total Capacity: 29Ah		
SOC: 036%	Remaining Battery Level: 36%		
Voltage: 61600mV	Battery Total Voltage: 61.6V		
Charge_C: 00000mA	Charging Current: 0mAh(real time)		
DisCharge_C: 00200mA	Discharging Current: 200mAh(real time)		
T1: 021°C	Temperature Sensor 1: 21°C		
T2: 021°C	Temperature Sensor 2: 21°C		
T3: 021°C	Temperature Sensor 3: 21°C		
T4: 021°C	Temperature Sensor 4: 21°C		
4 temperature sensors should give similar readings			

Individual Battery Cell Voltages

Individual Battery Cell Voltages: 3.62V/3.63V

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How to Read V2 ECU Information(Applied to N1S/M1S/M+/Upro)

Step 1: Connect the battery to the scooter and connect H1 to the Charging port



Step 2:

please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue

then Press the Screen to Continue and Keep the scooter power is turned OFF during



Step 3: ECU Data information will be shown as below:

Hard_Version:	V2.0
Soft_Version:	TRA01V08
ECU_Battery_Voltage:	310
ECU_SN:	MASH3G6R319F46H5
IMEI:	862723033190327
GPRS_Version:	NE06M590R2V024190515V122402140K
SIM_Number:	89430103216222026446

Hardware Version: V2.0
Software Version: TRA01V08
ECU Battery Voltage: 3.1V
ECU SN: ECU Serial Number
IMEI: 862723033190327
GPRS Module version number
SIM Card Number
GPRS Signal Strength

How to Read V3 ECU Information (Applied to N-GT/N-Pro/N Sharing scooters)

Step 1: Connect the battery to the scooter and connect H1 to the Charging port



Step 2:

please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue

then Press the Screen to Continue and Keep the scooter power is turned OFF during process



Step 3: ECU Data information will be shown as below:

Hard_Version:	V2.0
Soft_Version:	TRA01\/08
ECU_Battery_Voltage:	310
ECU_SN:	MASH3G6R319F46H5
IMEI:	862723033190327
GPRS_Version:	NE06M590R2V024190515V122402140K
SIM_Number:	89430103216222026446

Hardware Version: V2.0
Software Version: TRA01V08
ECU Battery Voltage: 3.1V
ECU SN: ECU Serial Number
IMEI: 862723033190327
GPRS Module version number
SIM Card Number
GPRS Signal Strength

How to Read Display(DB) Information

Step 1: Connect the battery to the scooter and connect H1 to the Charging port

Press to Read DB Information (This functions only applies to M and N scooters homologated under EEC 168/2013)



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Step 2:

please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue

then Press the Screen to Continue





DB Software Version: MHC01A03

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How to Read Display(N1S DB) Information (only for scooters produced before July 2017)

Step 1: Connect the battery to the scooter and connect H1 to the Charging port

Press to Read N1S DB Information (only for scooters produced before July 2017)



Step 2:

please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue

then Press the Screen to Continue

Please Make Sure The Power Is Turned OFF For More Than 10 Seconds

Press The Screen To Continue

Step 3: Turn Power to ON by turning the key to the right then Press the Screen to Continue





DB Software Version: MHC01A03

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How to Read Lock Controller (Lock)Information

Step 1: Connect the battery to the scooter and connect H1 to the Charging port



then Press the Screen to Continue



Step 3: Lock Controller information will be shown as below

LOCK_Control Software_Version: NRF01V20

Press The RETURN Key , Back To The Main Interface

ΠU

How to Read BCS(Battery Control System)Information

Step 1: Connect the battery to the scooter and connect H1 to the Charging port

Press $\int_{BCS_{Info}}^{CO}$ to Read the BCS information.(Only for scooters use dual batteries)



Step 2:

H1 is getting BCS information. Please wait for 10 seconds!

H1 Is Geting BCS Information, Plaease Wait For 10 Seconds !

Step 3: BCS information will be shown as below

Soft_Version: NXM01V12

Hard_Version: NXM01V15

How to Read Fast Charger(FC_Info)Information

Step 1: Connect the battery to the scooter and connect H1 to the Charging port

Press to Read the BCS information.(Only for scooters use dual batteries)

Step 2: H1 is getting fast charger information. Please wait for 10 seconds!

Step 3: Fast Charger information will be shown as below

How to Read Light Control Unit(LCU) Information

Step 1: Connect the battery to the scooter and connect H1 to the Charging port

Press LCU_Info to Read DB Information (This functions only applies to N scooters homologated under EEC 168/2013)



Step 2:

please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue

then Press the Screen to Continue



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Please Make Sure The Power Is Turned OFF For More Than 10 Seconds

Press The Screen To Continue

Step 3: Turn Power to ON by turning the key to the right then Press the Screen to Continue



Please Turn The Power ON Press The Screen To Continue



How to read FOC Motor Controller Information

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Step 2:

please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue

then Press the Screen to Continue



Step 3: Turn Power to ON by turning the key to the right 1



Please Turn The Power ON Press The Screen To Continue

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How to read FOC Motor Controller Information

Step 4: FOC Software/Hardware Version will be shown as below:

FOC Software Version:	Ū.Ū
FOC Software ID:	0000
FOC Software Mode:	0000000
FOC Software SN:	MN146B2B23300253
FOC Rated Voltage(V):	0060
FOC Min Voltage(V):	0052
FOC Max Voltage(V):	0075
FOC Rated Current(A):	00000040
FOC State:	Side Stand Switch ON
	Motor Hall Malfunction

Table of FOC State

Normal Running	 正常行驶(前行/倒车)		
FOC CONTROLLER FAILURE	驱动电源故障		
Enable/Disable Ride			
MOSFIT Malfunction	功率管故障		
Voltage High	过压		
EBS in Active	EBS 状态		
Over Current	过流		
Voltage Low	欠压		
Brake Switch ON	刹车断电状态		
Phases Missing			
FOC Controller Over Temperatured	控制器过温		
Locked	锁车状态		
Motor Hall Malfunction	HALL 故障		
Twist Grip Malfuction	转把故障		
Speed Locked	 速度锁定状态		
Locked Rotor	堵转		

How to Update V2_ECU Program (Applied to N1S/M1S/M+/Upro)

Step 1: Connect the battery to the scooter and connect H1 to the Charging port



Step 2:

please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue

then Press the Screen to Continue





How to Update V2 ECU Program

Step 4: Update process will start automatically and press Return key after completion

Success To Open .bin File ECU Restarting ECU Restarted Ready To Update NO. 41 Packet File Has Been Sent To Device NO. 41 Packet Has Been Received By Device Last Data Packet Is Sending,Please Wait 10 Seconds Success To Send CRC Packet

Success To Update The ECU

Press The RETURN Key , Back To The Main Interface

Incase of update failed, please restart both the scooter and H1 and try again.

Success To Open .bin File ECU Failed To Enter Slaver_Mode

How to Update V3_ECU Program (Applied to NGT-Npro-N Sharing)

Step 1: Connect the battery to the scooter and connect H1 to the Charging port

Press to V3-OTA to update Software

Step 2:

please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue then Press the Screen to Continue

How to Update LCU Program

Step 1: Press to Update LCU Software(This functions only applies to N scooters homologated under EEC 168/2013)





How to Update Display(DB) Program

Step 1: Connect the battery to the scooter and connect H1 to the Charging port Press to Update LCU Software



Step 2:

please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue

then Press the Screen to Continue



Please Make Sure The Power Is Turned OFF For More Than 10 Seconds

Press The Screen To Continue

Step 3: the following information will show when it's ready to update Turn the Power ON then Press the Screen to Continue



Please Turn The Power ON Press The Screen To Continue

How to Update Display(DB) Program

Step 4:

DB softwares will be shown as below(see <How to import files into H1>): Select correct DB program .BIN file by pressing on the file name to Continue



Step 5: Update process will start automatically and New Display Software Version will be displayed. (file name will be shown differently to Software_Version)

Success To Open The BIN File Success To Restart Display

Success To Send SizeOfBinFile Packet NO. 35 Packet File Has Been Sent To Device NO. 35 Packet Has Been Received By Device Last Data Packet Is Sending,Please Wait 10 Seconds Success To Send CRC Packet

Success To Update The Display Wait A Moment , Querying New Version Number

NEW Display Software_Version: MHC01A05

Press The RETURN Key , Back To The Main Interface

How to Read Light Control Unit(LCU) Information

Step 4: LCU Software/Hardware Version will be shown as below:

LCU Software Version: NCB01A03

LCU Hardware Version: HD_V1.30

LCU MPU6050 has been calibrated

How to update N scooter 60V29Ah battery setting

Step 1:

Connect H1 to the N scooter 60V29Ah battery pack(only for scooters produced before July 2017) 4

Press BMS_29A to Update N scooter 60V29Ah battery setting

14:55



Step 2: Confirm "The New BMS Current Protection Value: 029000mA"

Querying BMS SN , Please Wait A Moment BMS SN: BN1GPM2B22200395 Querying BMS Current Protection Value..... Query BMS Current Protection Value Is Successful BMS Current Protection Value: 029000 mA Set The BMS Current Protection Value.....

Success To Set The BMS Current Protection Value The New BMS Current Protection Value: 029000 mΑ

How to Read BMS Logs

Step 1: Connect H1 to Battery Pack Directly to read BMS Charging History

Press to Read BMS Charging History(This function only applies to M scooter battery and N scooter battery which is homologated under EEC 168/2013)

14: 55



Step 2: H1 will read all data of the BMS and then filter out events related to Charging



Charging History will be shown in pairs of **Start_Charging** and **Stop_Charging** with Voltages and time.

for long period of storage, it's required to perform a charge/discharge once in every two months.

Failed to do so will invalidate product warranty.

How to update FOC Motor Controller Program

Step 1: Connect the battery to the scooter and connect H1 to the Charging port



Step 2:

please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue

then Press the Screen to Continue



Please Make Sure The Power Is Turned OFF For More Than 10 Seconds

Press The Screen To Continue

Step 3:



How to update FOC Motor Controller Program

Step 4: Press the screen then Immediately turn ON the power to update FOC Motor Controller Program

Keep The Power Turned ON Success To Get FOC Info Try To Update FOC,Please Wait A Moment Success To Update FOC Press The RETURN Key , Back To The Main Interface

How to update Sharing version FOC Motor Controller Program (S_FOC_UP)

Step 1: Connect the battery to the scooter and connect H1 to the Charging port

Press to update FOC Motor Controller Program

Step 2:

please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue then Press the Screen to Continue

How to update Lock Controller (LOCK)Program

Step 1: Connect the battery to the scooter and connect H1 to the Charging port

Press to update Lock controller Program

Step 2: please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue then Press the Screen to Continue

NIU How to update BCS Program

Step 1: Connect the battery to the scooter and connect H1 to the Charging port

Press to update BCS Program

Step 2: please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue then Press the Screen to Continue

How to update Fast Charger(FC_UP)Program

Step 1: Connect the battery to the scooter and connect H1 to the Charging port

Press to update Fast Charger Program

Step 2: please make sure the Power of the scooter is turned OFF for more than 10 seconds before continue then Press the Screen to Continue

How to Set Time on Display

Step 1: Press set_Clock to set Time on Display (This function only applies to M and N scooters homologated under EEC 168/2013)



For Europe countries, Set + 01 Hour 00 Minute for Winter time Set + 02 Hour 00 Minute for Summer time

For other countries, please set according to UTC difference.

Restart the scooter and take it to an open area with good GPS signal.



How to Set MI/KM unit change

Step 1: Press to set MI/KM unit

For other countries, please set according to UTC difference.

Restart the scooter and take it to an open area with good GPS signal.

How to Read Vehicle Communication Data

Step 1: Connect the battery to the scooter and connect H1 to the Charging port Press comm_Data to read Comm Data



Step 2: Message Number will be 00000 Communication Response Rate will be 000% Turn the scooter Power ON to start reading data

ECU> DB Messages Number:	00092
DB> ECU Messages Number:	00091
Communication Response Rate:	098 %
ECU> LCU Messages Number:	00000
LCU> ECU Messages Number:	00000
Communication Response Rate:	000 %
ECU> BMS Messages Number:	00093
BMS> ECU Messages Number:	00093
Communication Response Rate:	100 %
ECU> FOC Messages Number:	00090
FOC> ECU Messages Number:	00090
Communication Response Rate:	100 %

ECU—>DB/LCU/BMS/FOC Messages Number: Total Number of messages ECU has SENT to DB/LCU/BMS/FOC

DB/LCU/BMS/FOC—>ECU Messages Number: Total Number of messages DB/LCU/BMS/FOC has REPLIED to ECU

Communication Response Rate:

ECU should get a reply for each of the requests it sent to other electronic components which means Response Rate should be 100% if everything is working properly.

Try to read Comm Data a few times(60 seconds per attempt), If Response Rate is lower than 95%, please check the corresponding components.

If ECU is not sending data to any components, check the ECU or check the charging port cable connection.



How to use Comm_Log to record vehicle data

Step 1 Connect H1 with computer via the usb cable. And click "USB" icon on H1 to make your PC recognize the TF card inside H1. Then open the H1 folder to delete all the files to avoid mix with the new generated files. Then just quit from PC.

Step 2 Connect H1 with scooter's charging interface in the helmet bucket. Then turn on H1 to select Comm-Log icon. Notice there is Comm data and Comm log. Don't mix them



Step 3 Then H1 would prompt recording page.

For example 1—Catch the log of error code Before we turn on the scooter, just do follow step 1 to Step 3

Then turn on the scooter till you saw the error code (i.e 99, 111..)

Keep waiting for more 2 minutes, return the record page.

And now you have already captured all the 485 data. Follow Step 1 to find the files and export. Please copy all the files like xxxx.txt, bcs.txt,BMS.txt,Code.txt,Code.txt,DB.txt,FOC.txt into one folder for us to analysis.

For example 2-Catch the speed drop

Before we turn on the scooter, just do follow step 1 to Step 3

Then turn on the scooter to ride. (Leave the H1 in helmet bucket to keep recording)

When you successfully met the speed drop issue, keep riding on 1 or 2 minutes. Then turn off the scooter. Disconnect the H1.

Follow Step 1 to find the files and export.

Please copy all the files like xxxx.txt, bcs.txt,BMS.txt,Code.txt,Code.txt,DB.txt,FOC.txt into one folder for us to analysis.

For example 3-Catch the log that scooters would suddenly powered off when having a ride. Before we turn on the scooter, just do follow step 1 to Step 3

Then turn on the scooter to ride. (Leave the H1 in helmet bucket to keep recording)

Until you successfully met the issue. Then turn off the scooter. Disconnect the H1.

Follow Step 1 to find the files and export.

Please copy all the files like xxxx.txt, bcs.txt,BMS.txt,Code.txt,Code.txt,DB.txt,FOC.txt into one folder for us to analysis.

How to Import Files to H1

Step 1: Connect PC and H1 with the USB Cable Make sure the Memory Card is inserted inside H1

Press	USB USB	to conne	ect H1	l to PC		
14: 58	උ∕ි Comm_Dat	a Comm_	Log	USB	رم sett	לא ing
				•		

Step 2: when connection is successful, Blue indicator on H1 will be On then find the device on your PC, the disk name can be "H1","No Name" or "Untitled" depending on the operating system.



Step 3: Open the disk on PC and copy the downloaded .bin update files ie ECU/FOC/LCU/DB into the disk.



Right click to eject.

Note: Reading Comm Data and BMS Log may create files which will be saved in the memory stick. these files can be deleted unless required.



Update H1_OS: see how to <How to import files into H1>

Set H1 System Time





Note: Import H1_OS update file first before clicking on Update NIU_H1_OS H1 will restart once update is complete



Right click to eject. Note: Reading Comm

Use UP/DOWN/LEFT/RIGHT Buttons to set time and click SAVE TIME to set H1 Clock